# Fintech and Employment Situation for Japanese Banks

#### May 2018



National Federation of Trust Bank Employees' Unions



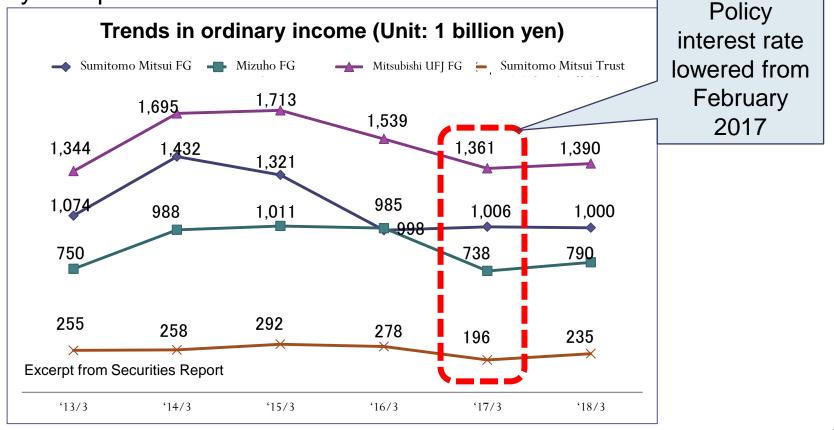
#### Japan's Megabanks are Reducing Employee Numbers

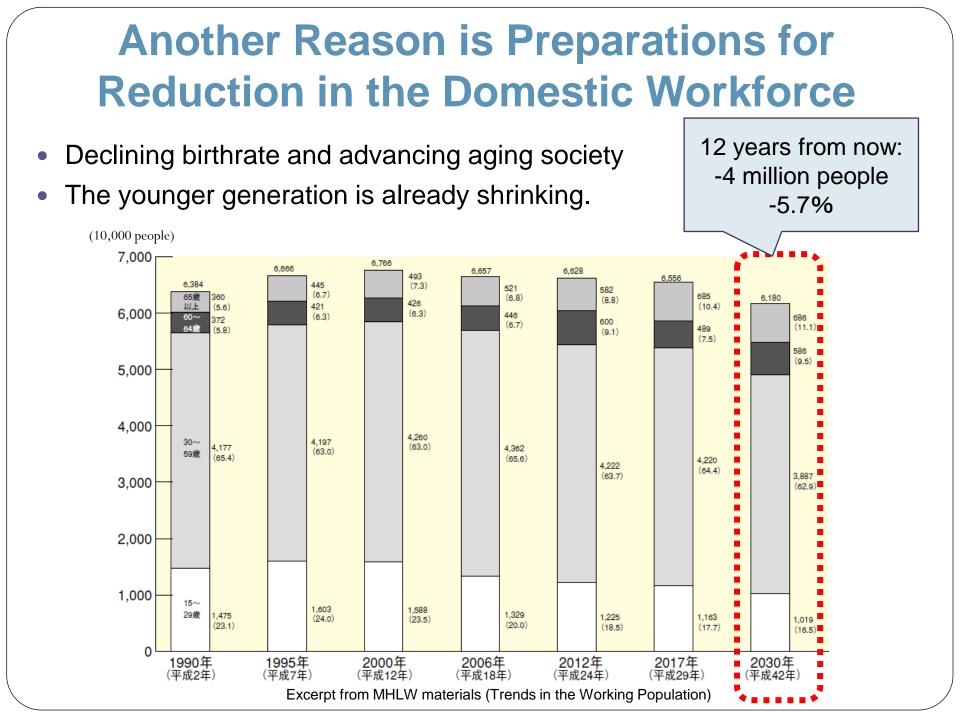
- Work operations are decreasing due to AI and digitization and manned branches are also decreasing
- What is the background/reason for rapid advances in efforts to reduce employee numbers?

|   | Mitsubishi UFJ<br>Bank                               | Sumitomo<br>Mitsui Bank                           | Mizuho Bank  | Sumitomo<br>Mitsui Trust<br>Bank |
|---|--|---|--|----------------------------------|
| Net profit  | 1.8 trillion yen                                     | 1.7 trillion yen                                  | 1.3 trillion yen                                       | 0.4 trillion yen                 |
| Expense ratio                                     | 63.1%  | 49.1%   | 65.6%  | 60.7%                            |
| No. of employees (Group total)                    | 34,000<br>(115,000)                                  | 29,000<br>(77,000)                                | 30,000<br>(59,000)                                     | 14,000<br>(22,000)               |
| Reduced work<br>volume<br>(Reduced<br>employment) | -9,000 people<br>(-6,000 people)<br>4 years from now | -4,500 people<br>(- ? people)<br>2 years from now | -19,000 people<br>(-19,000 people)<br>7 years from now | Not disclosed                    |

### **One Reason is Reduced Profitability**

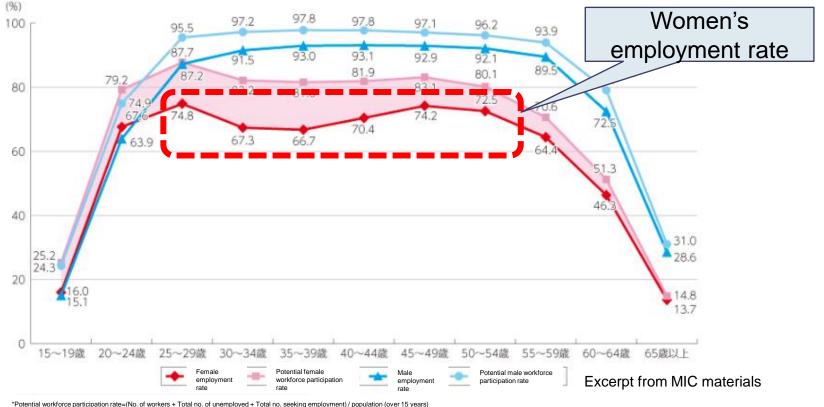
- In February 2016 the Bank of Japan lowered its policy interest rate, launching negative interest rates for the first time.
- This has led to reduced profitability for Japanese banks, which invest largely in Japanese Government Bonds.





#### Raising Employment Rate for Women is a National Policy

- In terms of the social advancement of women, Japan ranks 28<sup>th</sup> out of 29 OECD members.
- In order to maintain the working population it is imperative to change society so that women find it easier to go to work.



\*Nationwide, excluding lwate, Miyagi and Fukushima.

## **Role of Bank Labor Unions**

- Although banks are advancing measures to reduce staffing levels, this is being done through retirement-related measures and not through large-scale restructuring/dismissals.
- There is a possibility of facing a labor shortage.
- Existing employees are having to respond to digitization (=improve IT skills) or focus on remaining branch-based business (=improve communication skills).
- →Employees are calling on employers to provide enhanced training programs so they can respond to changes in their work roles.
- Many managers do not recognize that "companies cannot remain in business unless they create good working environments for women."
- →Measures are being advanced to eliminate overtime, facilitate the taking of paid leave and encourage home-based work.

# Thank you for your time and attention

