## DIGITALIZE

# Reinvigorating Finance to Stimulate Organic Growth for Shared Prosperity

DIGITALIZATION; IMPACT ON JOBS IN FINANCE SECTOR



WORKSHOP FOR FIJI BANKING & FINANCE SECTOR EMPLOYEES UNION AND UNI APRO FINANCE PARTICIPANTS TO 52<sup>ND</sup> ADB ANNUAL MEETING IN NADI, FIJI 4<sup>TH</sup> MAY 2019

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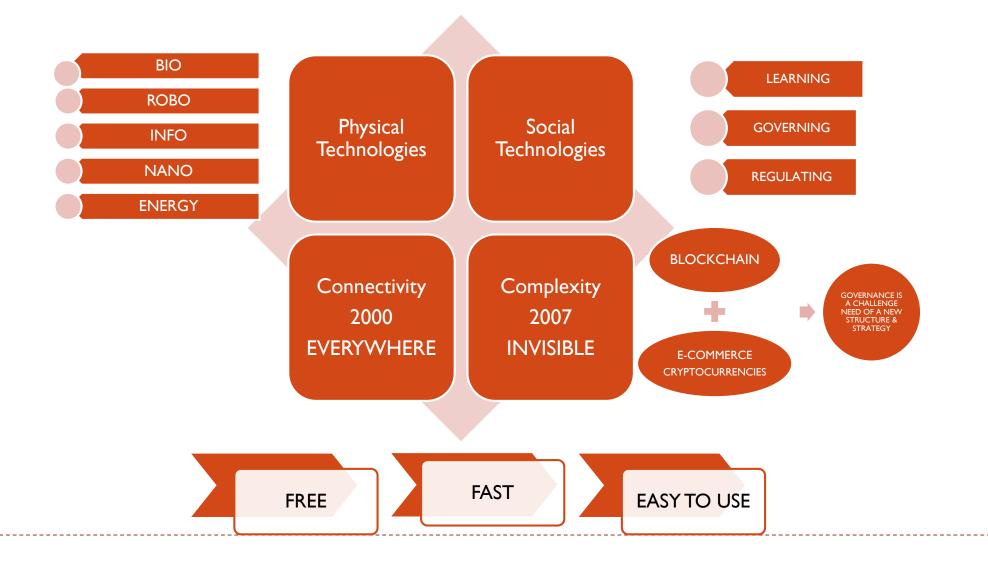
## **Reinvigorating Finance:** Compatible With The Era Of Acceleration, Industry 4.0

#### **Empower People to Secure Economic Justice**

- The Future Stability of the Financial System depends on Restoring Trust and Customer Confidence New ROE ????
   Returns on ETHICS !
- New Performances Indicators to measure Productivity and Prosperity– Returns on Capital, focus is to optimize returns on FINANCIAL Capital (Business Models on Financial Intermediations are over)
- Digitalization, and Artificial Intelligence shift the focus to optimize returns on human capital [Intellectual Capital]
- In an era where returns on investment capital is diminishing fast, banks need to transform the human resources to form a part of the intellectual capital – hone Social and Emotional Skills of Employees
- Agile Organizations for Dynamic Stability Capacity Creations through Entrepreneurial and Digital Advisory Services

### SUCCESSES IN THE PAST IS NOT GOING TO REPEAT THE SUCCESS IN FUTURE "There is no such things as faith in technology, there is faith in people"- Steve Jobs

### ERA OF ACCELERATION – $4^{TH}$ INDUSTRIAL REVOLUTION



## **Shared Prosperity:**

# Finance Industry as the Operating System In The Economy To Stimulate Growth

- The THREE D Problems Confronted by human kind
  - DEGRADED ENVIRONMENT
  - DEPLETED NATURAL RESOURCES
  - O DEPLORABLE DEBT
- Unrestrained Globalization that led the New Liberal Order Widened inequality, reduction in aggregate demand ended up in Excessive Financilisation, Inequality in Education and Healthcare
  - Consumption driven debt burdened savings drying economic model unsustainable Mismatch Tax Revenues and Public Expenditure
  - PRIVATE DEBT>>>PUBLIC DEBT>>> SOVERIGN DEBT
- Profit Engineering Profit over Planet and People
  - OS UNDER A VIRUS ATTACK? Greed & Corruption

### FINANCE INDUSTRY TO WORK AS A SERVANT NOT AS A MASTER IN THE ECONOMY

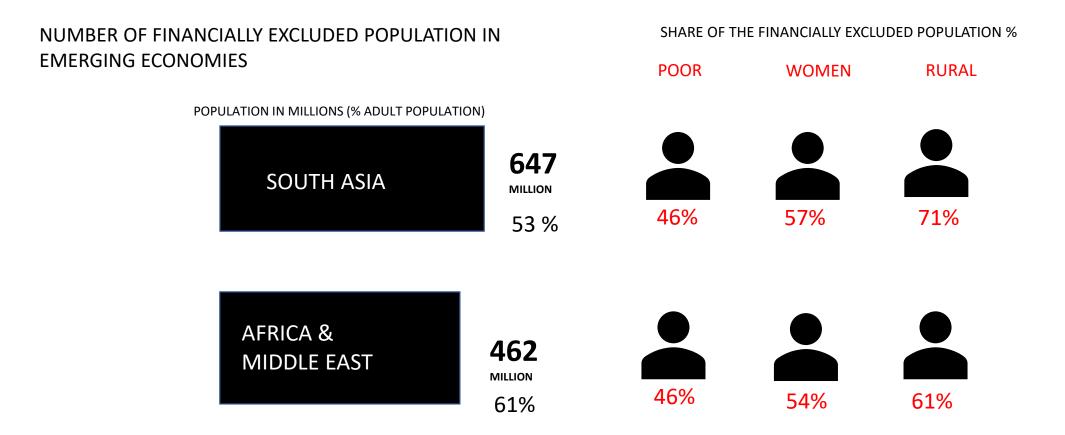
## Why Stimulate Organic Growth ? What is the New Definition for Prosperity ?

The Ability to Offer Affordable Solutions for Human Problems

To save jobs in Banks – Banking & Finance need to create jobs in the Real Economy

- A way forward is Inclusive and sustainable growth- Set new performance measuring indicators for Corporations? *Instead* of ROE or increasing shareholder value
- Knowledge that is scarcest Resource in the Era of Acceleration not Capital (money)
- Strengthen the Producers and Consumers in the Real Economy
- Bank Employees to collaborate with SME and Marginalized Groups sharing Problem Solving Skills, Equipped with Digital Skills for value added services delivered on mobile platforms
- IDEAS > PRODUCTS & SERVICES

## Who are Financially Excluded ?



### ASSET CLASS BEHIND PRODUCTIVITY GROWTH, IN RESPECTIVE BYGONE ECONOMY

AGRARIAN ECONOMY	o LAND o LABOUR	1 <sup>st</sup> Industrial Revolution
INDUSTRIAL ECONOMY	<ul> <li>SCIENTIFIC INNOVTIONS</li> <li>PHYSICAL CAPITAL</li> </ul>	2 <sup>nd</sup> Industrial Revolution
SERVICES ECONOMY	<ul> <li>O INTANGIBLE ASSETS</li> <li>O DESIGNS, SOFTWARE, PATENTS</li> </ul>	3 <sup>rd</sup> Industrial Revolution
KNOWLEDGE & HUMAN ECONOMY	<ul> <li>HUMAN CAPITAL</li> <li>TALENT,SKILLS</li> <li>EMPATHY &amp; CREATIVITY</li> </ul>	4 <sup>th</sup> Industrial Revolution

### **Digital Disruptions Accelerates Demand for Click Go Services**

